

**This Just Out**

## NEW PRODUCTS

Exciting new products and services in the converged network. **by Doug Mohney**

### ESI Launches the ESI-600 System for Converged Communications

**ESI (www.esi-estech.com)** the well-known vendor of converged products for small- to medium-sized offices, now offers the ESI-600 System for Converged Communications. The ESI-600 wears many "hats." It's a traditional digital phone system (up to 408 stations and 168 outside lines); a fully standards-based IP telephony system; or any mix of the two, depending upon how you want to configure and operate it. Network-based VoIP telephony (Esi-Link technology can connect both ESI and non-ESI phone systems at up to 100 branch offices), Messages-on-Hold, Enhanced Caller ID and Intelligent Call Forwarding also are part of this tightly integrated system.

Like other higher-end ESI systems, the ESI-600 provides built-in voicemail (1200 hours of voice message storage), an automated attendant (six levels, 100 branches), and automatic call distribution (ACD). It also supports ESI's optional Windows-based communications management tools such as VIP and VIP Professional unified messaging solutions, the productivity-boosting ESI PC Attendant Console, and optional ESI Presence Management (a hardware and software solution offered as a doorphone solution for addressing basic entry and exit applications, and as an advanced supervisory solution utilizing RFID technology to provide access control and personnel location). The system supports ESI Cordless Handsets; the ESI-exclusive Quick Switch can quickly move a connection from a desktop extension to a Cordless Handset by just pressing a key.



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